1. **Method 1**
   1. Created a global application - KM test and an update set - KM test.
   2. Added a field on incident table through it.
   3. Disabled a list category in agent workspace – system created a default update set in [sn-component-workspace-knowledge](https://dev116622.service-now.com/sys_scope.do?sys_id=4244ab065ff411e0727ab981cf2e2abe) scope.
   4. Added a logo on agent workspace - – system created a default update set [Agent Workspace](https://dev116622.service-now.com/sys_scope.do?sys_id=2b3a837a0bb732007a0e41d6f6673a7f) scope.
   5. In update sets, added KM test as parent update set for the other 2 update sets.
   6. Exported the parent update set.
   7. Imported the parent update set on new instance.
   8. Previewed the update set.
   9. Got following errors
      1. Found a local update that is newer than this one
      2. Cannot commit Update Set 'KM test' because: Update scope id '301cf3022fb2a110a5e0dcb6f699b6a2' is different than update set scope id 'global'. Resolve the problem before committing.
      3. Cannot commit Update Set 'KM test' because: Update scope id '301cf3022fb2a110a5e0dcb6f699b6a2' is different than update set scope id 'global'. Resolve the problem before committing.
      4. Could not find a record in sys\_scope for column sys\_scope referenced in this update
      5. Could not find a record in sys\_scope for column sys\_scope referenced in this update
   10. Tried resolving errors but could only validate 1 change – knowledge category was made inactive.
2. **Method 2**